

ACCA

Applied Skills

Performance Management (PM)

EXAM KIT

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SECTION A – OBJECTIVE TEST QUESTIONS

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Questions with online debriefs in section A are Qs 17 – 21

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EXAM SPECIFIC INFORMATION

THE EXAM

FORMAT OF THE EXAM

The exam will be in **THREE sections**, and will be a mix of narrative and computational answers.

All questions are compulsory.

		Number of marks
Section A:	Fifteen objective test questions of 2 marks each	30
Section B:	Three objective test case studies – five questions per case study of 2 marks each	30
Section C:	Two constructed response (long) questions	
	Question 1	20
	Question 2	20
		<hr/> 100 <hr/>

Total time allowed: 3 hours. Prior to the exam, candidates are given an extra 10 minutes to read the exam instructions.

Note that:

- the Performance Management exam will have both a discursive and computational element. The objective test questions and the objective test case study questions will therefore include a mix of calculation-based and explanation-based questions.
- there is likely to be a discussion element included in the constructed response questions in Section C.
- Section C questions only come from syllabus areas C, D and E (with potentially a bit of syllabus area A), but not from syllabus area B.

PASS MARK

The pass mark for all ACCA Qualification examinations is 50%.

SECTION A QUESTIONS

The computer-based exam will include different question styles, as described in the previous section on exam technique.

A mixture of these question types is included within this exam kit.

Section 1

OBJECTIVE TEST QUESTIONS – SECTION A

MANAGEMENT INFORMATION SYSTEMS AND DATA ANALYTICS

MANAGEMENT INFORMATION SYSTEMS

- 1** Which TWO of the following are typical advantages of investing in a new information system?
- Enhanced compatibility with other systems
 - Enhanced information processing capacity
 - Enhanced information processing efficiency
 - Enhanced staff training needs
- 2** An airline wants to provide access to a select group of travel agents to real time information held by the airline regarding flights which may have the potential for passenger seat upgrades.
- Which of the following is likely to be used to achieve this?**
- A Intranet
 - B Extranet
 - C Internet
 - D Email

- 3 A government department generates information which should not be disclosed to anyone who works outside of the department. There are many other government departments working within the same building.

Which of the following would NOT be an effective control procedure for the generation and distribution of the information within the government department?

- A If working from home, departmental employees must use a memory stick to transfer data, as laptop computers are not allowed to leave the department.
 - B All departmental employees must enter non-disclosed and regularly updated passwords to access their computers.
 - C All authorised employees must swipe an officially issued, personal identity card at the entrance to the department before they can gain access.
 - D All hard copies of confidential information must be shredded at the end of each day or locked overnight in a safe if needed again.
- 4 A small doctors' surgery is considering providing a wireless network for use by nurses to access patient data in real time.

Which of the following is a DISADVANTAGE of using a wireless network in this way?

- A Access to the network cannot be limited
 - B The network cannot match the coverage of a wired network
 - C The network will be less stable than a wired network
 - D It will be necessary to buy lots of new user devices
- 5 **Which of the following methods would be LEAST effective in ensuring the security of confidential information?**
- A Monitoring emails
 - B Encryption of files
 - C Training staff on GDPR requirements
 - D Universal passwords

- 6 **Which of the following statements regarding technologies and systems are correct?**

- (1) Networked computers can save costs by sharing hardware, software and data.
 - (2) An intranet provides quick, effective communication with suppliers.
 - (3) Wireless networks allow businesses to expand with less disruption than wired networks.
 - (4) The internet can be used to monitor and measure customer interest.
- A (2), (3) and (4)
 - B (1) and (2)
 - C (1), (3) and (4)
 - D (1) and (4) only



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